



Online Portal Step-by-Step Instructions

Here is a step-by-step guide to help you register for the Online Patient Portal through eClinicalWorks, Saltzer Health's secure electronic health records.

- 1. You will receive an email from Saltzer Health no-reply@eclinicalmail.com that will look like the image below:**

A screenshot of an email from Saltzer Health. The subject line is "Saltzer Medical Group Patient portal access information". The sender is "no-reply@eclinicalmail.com". The email content includes a greeting "Dear Nicole," followed by a message about exciting news regarding health care. It mentions the opportunity to track all aspects of health care through the Patient Portal. Below the text, there is a "Login Credentials" section with a "Login URL" field containing the link "https://health.healow.com/Saltzer" and a "Portal Link" button. The "User ID" field is partially obscured. At the bottom right, there is a prominent orange button labeled "Set up Portal Account" which is highlighted with a red border in the image.

- 2. To receive a verification code, please select your cell phone number.**



Welcome Nicole,

Please select the phone number and the verification code will be sent to the selected number.

--██████ ***-***-1234

How would you like to receive a unique code?

Text Voice

Cancel

Send Code

- You will receive a text with a 6-digit verification code (this may take a few seconds, please be patient).**

Verification Code

Please enter the verification code we sent to your
phone number *** - *** - 1234

 

Code is valid for 5 minutes or 6 attempts
Didn't receive the code?

[Resend Code](#)

Please enter the verification code you received

4. Next, you will be asked to create a password that is unique to you.

Reset Password

Congratulations, You have authenticated yourself.
Please Select your new Password.
Refer [Password GuideLines](#) to create secure passwords.

New Password

Confirm New Password



Cancel

Next

6. Select security questions that will enable us to verify your identity.

Security questions

Select security question below. This question will help us verify your identity.

Customize your security question.

Security Question

Answer



Cancel

Next

7. When they become available, test results will be listed on the left side of the dashboard. The Medical Records section is a summary of your visit.

- Dashboard
- My Account
- Messages
- Medical Records
- Appointments
- Questionnaires
- Trackers
- Education

Hi Amy,



Welcome! Please utilize the 'Messages' section to send questions or refill requests to your provider. No wait time on hold and requests are answered promptly within 24-48 hours!

Need to see a doctor after hours, on the weekend, or your provider can't fit you in? Come see one of our Quick Care providers at the South Nampa location off 12th Ave. or at North Nampa location off of Midland Blvd., open daily from 8AM-8PM. The cost is the same as a visit with your doctor, and you can just walk in. Plus, your visit notes and results are available to your doctor right away!

1 New View All

LATEST RESULTS

*COVID-19 Antibody IgG 04/20/2020
Negative

THE LATEST RESULTS PANEL WILL NOT BE AVAILBE UNTIL YOUR RESULTS HAVE PUBLISHED. ONCE PUBLISHED, YOU CAN VIEW YOUR RESULTS HERE

View All

MEDICAL RECORDS

THIS IS A VISIT SUMMARY OF YOUR LAB ORDER. THIS IS NOT YOUR LAB RESULT. WHEN YOUR RESULTS ARE AVAILABLE THEY WILL PUBLISH IN THE "LATEST RESULTS" PANEL

Personal Health Record can be requested by clicking on the Request PHR below

[Request PHR](#)

[View Medical Records](#)